

KEEP OUR CITY BEAUTIFUL

Yard Waste:

Yard waste is classified as leaves, grass, and shrub clippings, garden residue, sticks, branches and limbs from around your yard.

All loose leaves, grass and shrub clippings should be bagged or placed in a container not exceeding 32 gallons in size. The only exception will be between October 15th and February 15th while the vacuum truck is in operation. During this time period you may stack your leaves, grass and shrub clippings in a neat row no more than 3 feet from the edge of the roadway. Please try to keep all sticks and rocks out of yard waste to be vacuumed.

Tree Limbs:

Tree limbs shall be no longer than 6 feet in length and 4 inches in diameter. All protruding limbs should be trimmed and must be stacked in a neat and orderly manner at the edge of the road. Mangled piles of tree limbs will not be collected. Please stack limbs neatly with all butt ends pointing toward the street.

The city will not collect tree and shrubbery trimmings resulting from work performed by landscaping or tree service contractors or other commercial workmen, or resulting from land clearing work.



Notes:

Approved yard waste containers:

1. Plastic bags with ties strong enough to support contents not to exceed 50 pounds.
2. Containers made of metal or plastic with strong handles not exceeding 32 gallons or fixed to exceed 50 pounds when loaded.

Weekly yard waste collection schedule:

1. Prepare your yard waste and place it on the curb by 6:30 am on your pick-up day.
2. The city will collect your yard waste between 6:30 am and 3:30 pm – unless unforeseeable circumstances occur.
3. The day for yard waste collection will be Wednesday thru Friday of every week, depending on where your neighborhood falls in the route rotation.

 **Help Keep Our** 
Community Green and Clean!

Due to holidays, unforeseeable circumstances or inclement weather this schedule could be altered if crews are behind in schedule.

Oil and Grease Reduction Program:

The City of Lowell businesses and residents expect their sanitary sewer lines to deliver flow to the wastewater treatment plants without sewer backups, blockages and overflows. These backups and overflows can cause serious problems for the environment resulting in health problems, foul odors, property damage, pollution of rivers and streams, clean up costs, state fines for the city and other related problems.

Approximately 50% of the blockages that cause sanitary sewer backups, blockages and overflows are attributed to fats, oils and grease (FOG) that enter the sewer system as a liquid and solidify downstream upon cooling.

GREASE can clog the sewer line and overflow manholes that pollute the environment.



THE GREASE comes from...

Meat Fats, Cooking Oil, Shortening, Butter, Margarine, Food Scraps, Baking Goods, Sauces, and Dairy Products.



Stop GREASE from clogging your house plumbing and the City sewer line.

WHAT YOU CAN DO TO HELP

- ◆ Mix grease with cat litter or coffee grinds in a lidded container and dispose of in a trash receptacle (or recycle). **DO NOT POUR DOWN THE DRAIN OR TOILET!**
- ◆ Dry wipe with paper towels all pots and pans. Use a paper towel to remove greasy leftovers prior to washing in the sink or dishwasher. Place towel in trash.
- ◆ Place all food scraps and fat trimmings with trash for pick up – **NOT IN THE GARBAGE DISPOSAL.**
- ◆ All efforts to reduce grease, fats and oils from going down the drain are encouraged.

Thank You for Your Understanding and Assistance

City of Lowell

Fats, Oil and Grease Reduction Program

704-824-3518



TRASH COLLECTION PRACTICES



City of Lowell

Street and Solid Waste Department

Lowell, North Carolina 28098

Dear Resident,

The City of Lowell's objective is to provide you, the citizens, with the best possible management of solid waste, our most common problem. How well we do it affects our health, our business, our appearances, and our pride in our city.

On behalf of the elected officials and the city employees who serve this community, we pledge our commitment to provide you with the best service possible. The material provided for you in this brochure explains the City's solid waste collection practices. Please take a few moments to look over this information.

We are here to assist you. Please call us with your questions or concerns.

704-824-3518

Collection:

Containers will be scheduled for collection on Monday thru Wednesday. Contact City Hall for your trash collection day.

Holidays:

When a holiday occurs, our schedule allows us to reschedule collection during the week to ensure service. If the holiday falls on your collection day your garbage will generally be collected on the following business day.

Special Service:

Metal items such as appliances, tires (off rims) and computer monitors will be collected by the Solid Waste Department on the 2nd and 4th Thursday of the month only. Please have any white goods curbside by 6:30 am on these days.

Container:

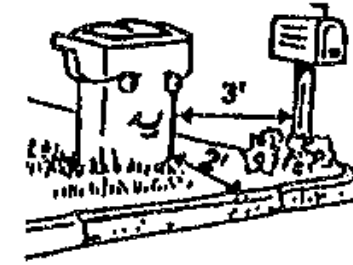
The City provides a 90-gallon container to each residential unit served. Each container will be numbered and assigned to a specific residential address. A landfill fee will be charged monthly to your water/sewer bill for trash services. If needed, we can provide an additional container for an additional cost per month. Call City Hall at 704-824-3518 for information.

Damage:

If your container breaks through normal use, the City will replace it at no cost to you. The City is not responsible for repair or replacement of the rollout container when it is damaged because of customer abuse or neglect. Call 704-824-3518 and report your address and the type of damage to your container. Containers needing repair or replacement must be emptied and placed at the curb.

Where to place your rollout container for collection:

The collection truck must have access to your container. Place it three feet away from trees, mailboxes, parked cars, utility lines, or anything else that could get in the way. Place the container within two feet of the curb. The collection truck is on a scheduled route. It is difficult for the truck to return to your address if your garbage is missed because it was not put out correctly or was put out late.



When do I place the container at the curb?



Your container should be placed at the curb no later than **6:30 am** on your collection day. Remove your empty container from the curb by midnight on the day of collection. Containers should not be left on the curb during weekends. Failure to remove your container from the curb could result in a citation. Your cooperation in abiding by this requirement helps keep Lowell beautiful.

Defacement of Container:

Containers are the property of the city and should not be defaced. House numbers, street names and residents' name shall not be painted or attached to the container.

Construction/Demolition Debris:

Any construction or demolition debris left by a contractor such as roofing shingles, carpet or lumber left at the roadside, or placed in your container will NOT be removed by the City. The City loaner truck is available if work is not being completed by a contractor.



Moving:

The rollout container is the property of the City of Lowell. Each container is numbered and assigned to a specific address. If you move, the container must remain at the current address.



Stolen Container:

Report stolen containers by calling 704-824-3518.

Household Trash:

Household trash consists of vegetable or putrescible animal wastes resulting from the handling, preparation, cooking and consumption of food in any private dwelling house, multiple dwelling, restaurant, building or other institution.

Yard Waste:

Yard waste consists of leaves, grass, trees, shrubbery, or garden trimmings. Yard waste should not be co-mingled with household trash. Yard waste will be collected by a different crew. North Carolina law requires yard waste to be collected separate from garbage. Your yard waste collection days will be Wednesday, Thursday or Friday of every week, depending on where your neighborhood falls in the route rotation. Write "Yard Waste" on any non-city issued container. Please do not place yard waste on the curb before Wednesday of each week.

Bulk:

Bulk consists of household furniture, appliances, beddings, and mattresses. Bulk does not include an overflow of household trash. If you have a repeat amount of overflow household trash, please contact City Hall to discuss the need for an additional roll cart.

What NOT to put in your rollout container:

- Do not place yard waste in your container. Yard waste is recyclable and is collected by a different crew.
- Do not place construction, remodeling, metal or demolition debris in the container.
- Do not put concrete, dirt, sod, sand, plaster, hot ashes, tires, auto batteries, auto parts, chemical materials, toxic or flammable items or liquid paint in the container.
- Do not place dead animals in your collection container. It is unlawful to place hazardous waste in your collection container.

Loaner Truck:

If you have more than a half pick-up truck load of debris that needs to be disposed of, you can request the use of the City's loaner truck. The City loaner truck is not to be filled with any debris from commercial contractors. A truck request form will need to be completed at City Hall. For more info on pricing and this program, please call City Hall at 704-824-3518.